

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	1118717
<b>Application Number:</b>	09944676
<b>Confirmation Number:</b>	8505
<b>Title of Invention:</b>	System and method for automated end-user support
<b>First Named Inventor:</b>	Daniel Keele Burgin
<b>Customer Number:</b>	26874
<b>Filer:</b>	Eleanor Maria Farrell Schalnatz/Sherrill G. Jones
<b>Filer Authorized By:</b>	Eleanor Maria Farrell Schalnatz
<b>Attorney Docket Number:</b>	1160215/0474949
<b>Receipt Date:</b>	19-JUL-2006
<b>Filing Date:</b>	31-AUG-2001
<b>Time Stamp:</b>	11:30:06
<b>Application Type:</b>	Utility
<b>International Application Number:</b>	

### Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$450
RAM confirmation Number	612
Deposit Account	

### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
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1	Amendment - After Non-Final Rejection	1160215_0538115_0994467 6_Response.pdf	65920	no	1
<b>Warnings:</b>					
<b>Information:</b>					
2	Extension of Time	1160215_0538115_0994467 6_2MosExtension.pdf	132753	no	2
<b>Warnings:</b>					
<b>Information:</b>					
3	Fee Worksheet (PTO-875)	fee-info.pdf	8157	no	2
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>			206830		
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><b><u>New Applications Under 35 U.S.C. 111</u></b>          If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><b><u>National Stage of an International Application under 35 U.S.C. 371</u></b>          If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p>					